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Appl. No. 09/540,947

Docket No. MIT-057AUS

## Amendments to the Claims:

This listing of the claims will replace all prior versions, and listings, of the claims in the application:

- 1 1. (OriginalCurrently Amended) a A conferencing system comprising: 2 (a) a plurality of participants; a like plurality of facilitator agents, each of said facilitator agents associated with a 3 (ba) 4 corresponding one of said plurality of participants, each said plurality of facilitator agents 5 including, 6 (1) means for monitoring communication of a participant in the conferencing system; 7 (2) means for comparing the communication of the participant to a predetermined set 8 of communication passages; and 9 (3) means for providing a prompt to a participant in the conferencing system in 10 response to the means for comparing finding a match between the communication 11 of a participant and one of the predetermined set of communication passages; and 12 a like plurality of social agents each of said social agents associated with a corresponding 13 one of said plurality of participants, each of said social agents including. means for monitoring relevant components of a design environment and 14 (1)suggesting appropriate actions to be taken by a participant; and 15 16 (de) means for learning how to effectively represent each individual of a plurality of
- 1 2. (Original) The conferencing system of Claim 1 wherein said means for comparing the
- 2 communication of the participant to a predetermined set of communication passages includes
- 3 means for learning communication passages by being presented with one or more situation-
- 4 action pairs which are classified in a rule-base such that said facilitator agent can proactively
- 5 respond to future situations without user intervention.

individuals in the design environment.

- 1 3. (Original) The conferencing system of Claim 1 wherein said means for monitoring relevant
- 2 components of a design environment and suggesting appropriate actions to be taken by a

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- 3 participant includes means for monitoring and suggesting by being presented with one or more
- 4 situation-action pairs which are classified in a rule-base such that said social agent can
- 5 proactively respond to future situations without user intervention.
- 4. (Original) The conferencing system of Claim 1 wherein said social agents express an emotion 1
- 2 of a participant.
- 1 5. (Original) The conferencing system of Claim 1 wherein said facilitator agents suggests a
- 2 change of forum in response to a particular agenda item.
- 1 6. (Cancel)
- 1 7. (Currently Amended) The facilitator-agent system of Claim 6-1 wherein said facilitator agent
- 2 further comprising comprises means for evolving a reaction with the use of the conferencing
- 3 system.
- 1 8. (Currently Amended) The system of Claim 1 wherein said facilitator agent of Claim 6 further
- 2 comprises comprising:
- 3 means for coupling to a control mechanism; and
- 4 means for establishing an appropriate control mechanism for a given forum setting...
- 1 9. (Currently Amended) The system of Claim 1 wherein said facilitator agent of Glaim 6 further
- 2 comprises comprising means for building a rapport with a conferring participant through an
- 3 interface technique that builds trust between the participant and the agent.
- 1 10. (Currently Amended) The system of Claim 1 wherein said facilitator agent of Claim 6
- further comprising comprises: 2
- 3 means for presenting a choice to a participant; and
- 4 means for accepting a decision from the participant.

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- 1 11. (Currently Amended) The system of Claim 1 wherein said facilitator agent of Claim 6
- 2 further comprising comprises means for presenting a caricature representation that informs the
- 3 user of its current process state.
- 1 12. (Currently Amended) The facilitator agentsystem of Claim 11 wherein the process state
- 2 corresponds to one of thinking, suggesting, gratified, disappointed, or confused.
- 1 13. (Currently Amended) The facilitator agentsystem of Claim 11 further comprising emotion
- 2 representing means for providing a suggestion in response to a decision and for showing
- 3 expressions of sadness or happiness dependent upon the reaction of the participant.
- 1 14. (Currently Amended) The facilitator agentsystem of Claim 11 further comprising means for
- 2 building thresholds for decisions that may be taken without user intervention.
- 1 15. (Currently Amended) The facilitator agentsystem of Claim 11 further comprising means for
- 2 encoding user preferences for agent autonomy such that said agent includes an indication of what
- 3 decisions the participant with which the agent is associated is willing to delegate to the agent.
- 1 16. (Currently Amended) The facilitator agentsystem of Claim 11 wherein the agent's decisions
- 2 on process interventions are based on the following aspects of the agent environment:
- 3 (a) a current topic's recommendation list;
- 4 (b) threshold levels indicating user preferences.
- 5 (c) an averaged record of the participation of each participant in a negotiation process; and
- 6 (d) a complete conversation model of an ongoing negotiation.
- 17. (Currently Amended) The facilitator agentsystem of Claim 11 further comprising: 1
- 2 means for generating a vector representing the averages of the on-line time consumed by 3 each participant in a forum;
- 4 means for generating a vector representing the amount of recommendations generated 5 regarding a specific intent;

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- 6 means for generating a vector representing the average time a participant in a forum waits 7 before given the right to speak; and
- means for generating a vector representing the relevance of a topic to each participant in
- 9 a forum.
- 1 18. (Currently Amended) The facilitator agentsystem of Claim 17 wherein a weight is assigned
- 2 to each of the vectors and the elements are summed.
- 1 19. (Currently Amended) The facilitator agentsystem of Claim 18 wherein the weights are
- 2 adjustable by a user.
- 1 20. (Currently Amended) The facilitator agentsystem of Claim 6 wherein the facilitator agent
- distinguishes between: (1) brainstorming/free control strategy, (2) a lecture control strategy; and
- 3 (3) a chairperson control strategy.
- 1 21 (Cancel)
- 22. (Currently Amended) The system of Claim 1 wherein said social agent of Claim 21-further comprising comprises:
- means for becoming more familiar with a participant with which the agent is associated;
- means for cooperating with the agents of other participants in the conferencing system to

  decide upon an appropriate meeting control scheme; and
- 6 means for reaching a consensus on a meeting process intervention.

Claims 23 - 51 Cancelled